## 1. Acceptance of the Terms of Service

Welcome to **QualFinder** (also know as "we" or "us" or the "Company"). QualFinder is owned and operated by Risk Free Workplace Pty Ltd. We are excited to have you (also know as. "you" or "You" or "You" or "Customer") as user and member of the community. The following terms and conditions (collectively, these "Terms of Service") apply to your use of www.qualfinder.com, including any content, functionality and services offered on or via qualfinder.com (the "Website") or any other software, sites, and services offered by Risk Free Workplace. in connection to the Website. The Terms of Service also include our **Privacy Policy** accessible through a link on the <a href="www.qualfinder.com">www.qualfinder.com</a> web site

We want to keep our relationship with you as lean and informal as possible, but please read the Terms of Service carefully before you start using QualFinder, because **by using the Website you accept and agree to be bound and abide by these Terms of Service**.

Should you disagree with some of the provisions herein, you can discontinue using the Website (although we'll be sad to see you go!), or contact us at support@qualfinder.com.

## 2. Changes to the Terms of Service and the Website

Qualfinder is a continuous improvement product, meaning that there will be changes from time to time. We reserve the right to update the Website and these Terms of Service from time to time, at our discretion. We will make sure to announce any major change in a prominent way, but since "major" is a very subjective concept so we will email you the changes and we may also ask you to re-confirm acceptance of the Terms & Conditions as your next log-in. Your continued use of the Website following the publishing of updated Terms of Service means that you accept and agree to the changes.

# 3. Accessing the Website, Security and Privacy

We are working hard on improving QualFinder, but we can't guarantee that the Website will be up and running 24/7 as sometimes this is beyond our control. We also reserve the right to suspend or restrict access to some features to users such as in the event of non-payment of accounts. In any case, we will not be liable if for any reason all or any part of the Website is unavailable at any time or for any period, nor for any data loss (see also section 7 below).

To access certain features of the Website you have to register by entering your email and maintaing a password as part of our security procedures. You must treat such information as confidential, not disclosing it to any third party and only using QualFinder in person. There is a password reset procedure in case you forget your password, but please notify us of any breach of security. We highly recommend to choose a strong password and that you log out from your account at the end of every session.

It is a condition of your use of the Website that all the information you provide on the Website is correct, current and complete. In the future, you may be asked to provide certain registration

details or other information from time to time. As custom for internet websites, we reserve the right to disable any user account, at any time in our sole discretion for any solid reason, including, if in our opinion you have failed to comply with any provision of these Terms of Service.

We use SSL encrypted browsing for all logged-in users, but we cannot guarantee that all use will be secure as much of the security measures are resident on your computer and is therefore out of our control. We also do not guarantee that the Website or any content provided on the Website is error free. We manage your personal data according to our Privacy Policy.

# 4. Intellectual Property Rights and Use Guidelines.

The Website and its original content, features and functionality are owned by Risk Free Workplace Pty Ltd and are protected by National and international copyright, trademark, patent, trade secret and other intellectual property or proprietary rights laws. You agree to not copy, modify, create derivative works of, publicly display, publicly perform, republish, any of our copyrighted material, except to the extent permitted by the Website itself. If you have doubts about whether and how to use of material on the Website, please address your concerns to: info@qualfinder.com

For purposes of these Terms of Service, the term "Content" includes, without limitation, information, data, text, photographs, videos, audio clips, written posts and comments, software, scripts, graphics, and interactive features generated, provided, or otherwise made accessible on or through the Website. For the purposes of these Terms of Service, "Content" also includes all User Content (as defined below).

All Content added, created, uploaded, submitted, distributed, or posted to the Website by users (collectively "User Content"), whether publicly posted or privately transmitted, is the sole responsibility of the person who originated such User Content. You represent that all User Content provided by you is accurate, complete, up-to-date, and in compliance with all applicable laws, rules and regulations. You acknowledge that all Content, including User Content, accessed by you using the Website is at your own risk and you will be solely responsible for any damage or loss to you or any other party resulting therefrom. We do not guarantee that any Content you access on or through the Website is or will continue to be accurate.

All private information submitted to the QualFinder (that is via a password enabled section of the site website) either by you or your Administrator is totally confidential and subject to our privacy statement

All **public** i.e. contributed through the public "Non-Password enabled section of the site - User Content through the Website, you hereby do and shall grant us a worldwide, non-exclusive, perpetual, royalty-free, fully paid, sub-licensable and transferable license to use, edit, modify, reproduce, distribute, prepare derivative works of, display, perform, and otherwise fully exploit the User Content in connection with the Website and our (and our successors' and assigns') businesses, including without limitation for promoting and redistributing part or all of the Website (and derivative works thereof) in any media formats and through any media channels

(including, without limitation, third party websites and feeds). You also hereby do and shall grant each user of the Website a non-exclusive, perpetual license to access your User Content through the Website, and to use, edit, modify, reproduce, distribute, prepare derivative works of, display and perform such User Content. For clarity, the foregoing license grants to us and our users does not affect your other ownership or license rights in your User Content, including the right to grant additional licenses to your User Content, unless otherwise agreed in writing. You represent and warrant that you have all rights to grant such licenses to us without infringement or violation of any third party rights, including without limitation, any privacy rights, publicity rights, copyrights, trademarks, contract rights, or any other intellectual property or proprietary rights.

We guarantee that all Private information will not be made available to others apart from those nominated in your profile however, for public information, we do not guarantee that any public Content will be made available on the Website. We reserve the right to, but do not have any obligation to, (i) remove, edit or modify any Content in our sole discretion, at any time, without notice to you and for any reason (including, but not limited to, upon receipt of claims or allegations from third parties or authorities relating to such Content or if we are concerned that you may have violated these Terms of Service), or for no reason at all and (ii) to remove or block any Content from the Website.

You are permitted to use the Website for your personal, non-commercial use, or legitimate business purposes, provided that your activities are lawful and in accordance with these Terms of Service. Prohibited uses include violation of laws and regulations or hacking the Website in any manner. No right, title or interest in or to the Website or any content on the site is transferred to you, and all rights not expressly granted are reserved. Any use of the Website not expressly permitted by these Terms of Service is a breach of these Terms of Service and can lead to account termination.

We ecourage your feedback, in the form of reviews, comments, and suggestions or recommendations for modifications, improvements or changes to the Services or the Site that you may choose in your sole discretion to provide us from time to time ("**Feedback**"). When you provide Feedback, you grant us, under all right, title and interest in and to the Feedback, a non-exclusive, royalty-free, worldwide, transferable, sub-licensable, irrevocable, perpetual license to use that Feedback or to incorporate it into the Website or other producs or services.

The Website may contain Content specifically provided by us, our partners or our users and such Content is protected by copyrights, trademarks, service marks, patents, trade secrets or other proprietary rights and laws. You shall abide by and maintain all copyright notices, information, and restrictions contained in any Content accessed through the Website.

### 5. Fees for Use of the Website

The Website may be provided to You without charge up to certain limits or for a certain "trial" period of time. Usage over this limit (or after the "trial" period) requires Your purchase of additional resources or services. For all purchased resources and services, we will charge Your credit card on a monthly basis or arrange other payment services.

Charges are solely based on the QualFInder fee for service within the nominated country. All fees are exclusive of all taxes, levies, or duties imposed by taxing authorities, and You shall be responsible for payment of all such taxes, levies, or duties. You acknowledge and agree that any credit card and related billing and payment information that You provide to Risk Free Workplace may be shared by companies who work on Risk Free Workplace behalf, such as payment processors and/or credit agencies, solely for the purposes of checking credit, effecting payment to QualFinder and servicing Your account.

Your QualFinder account manager may change its fees and payment policies for the Website by notifying You at least thirty (30) days before the beginning of the billing cycle in which such change will take effect.

# 6. Disclaimer of Warranties, Limitations of Liability and Indemnification.

Your use of QualFinder is at your sole risk. The service is provided "as is" and "as available". We disclaim all warranties of any kind, express or implied, including, without limitation, the warranties of merchantability, fitness for a particular purpose and non-infringement. We are not liable for damages, direct or consequential, resulting from your use of the Website, and you agree to defend, indemnify and hold us harmless from any claims, losses, liability costs and expenses (including but not limited to attorney's fees) arising from your violation of any third-party's rights. You acknowledge that you have only a limited, non-exclusive, nontransferable license to use the Website. Because the Website is not error or bug free, you agree that you will use it carefully and avoid using it ways which might result in any loss of your or any third party's property or information.

Under no circumstances shall Risk Free Workplace cumulative liability exceed the amount of one month of service provided pursuant to this agreement. You acknowledge that the fees you have paid reflect the allocation of risk set forth in this agreement and that Risk Free Workplace would not enter into this agreement without these limitations.

# 7. Backups

You are solely responsible for preserving your own source data. Even with respect to Data backup services that You contract Risk Free Workplace through QualFinder to provide, Risk Free Workplace is not responsible for preserving the data and the service is provided as is and without warranty.

## 8. Governing Law and Jurisdiction

Any dispute or claim arising out of, or related to, these Terms of Service or the Website shall be settled by binding arbitration in accordance with the rules of net-ARB.com. The costs of arbitration shall be initially borne by the user and later apportioned by the arbitrator in accordance with the Arbitration Rules of net-ARB's <u>Consumer Confidence Program</u>. The

arbitrator's decision will be binding and may not be appealed. A judgment of a court having jurisdiction may be entered upon the arbitrator's award.

# 9. Waiver and Severability

Our failure to exercise or enforce any right or provision of the Terms of Service shall not constitute a waiver of such right or provision. The Terms of Service constitutes the entire agreement between you and Risk Free Workplace and govern your use of the service, superseding any prior agreements (including, but not limited to, any prior versions of the Terms of Service). If any provision of these Terms of Service is held by a court of competent jurisdiction to be invalid, illegal or unenforceable for any reason, such provision shall be eliminated or limited to the minimum extent such that the remaining provisions of the Terms of Service will continue in full force and effect.

#### 10. Feedback

We welcome any comment, question and communication at support@qualfinder.com